

# iTerm-Master

Hosted terminal management system accessible anytime from anywhere.



## Product Data

iTerm-Master delivers powerful terminal management capabilities via the web at a substantially lower cost than traditional in-house solutions. It uniformly manages both small and very large terminal portfolios, even during peak business hours. With its easy-to-use web interface, iTerm-Master cost-effectively downloads software configurations and updates to terminals deployed throughout the world.

## Key Features

- Low-cost, Internet-based hosted solution
- 24x7 Help Desk support
- 56K and IP terminal support
- Large capacity dial network

Whether you're looking for a reliable payment terminal, innovative, value-add technology, or a complete electronic transaction management system, Hypercom can deliver. Our product portfolio ranges from basic credit authorization to full transaction transport and more. Hypercom is more than a one-stop shop for payment terminals, it's a provider of complete, end-to-end transaction solutions that expand the possibilities at the POS in ways that translate to greater profits.

# iTerm-Master™

Hosted terminal management system accessible anytime from anywhere.

## Technical Specifications:

### Processor

- Intel Pentium (or equivalent), 1GHz or higher

### Display

- VGA color (SVGA recommended)
- Microsoft mouse or compatible pointing device

### Operating System

- Microsoft Windows 2000, Windows 2003 or Windows XP Professional

### Memory

- 128MB RAM (minimum)
- 100MB local hard drive for temporary files

### Storage

- 4GB hard drive (minimum) for data, if PC is part of a network, this data drive must be common to all PCs

### Applications

- Microsoft Internet Explorer 5.5 or later

## Cost-Effective

- Eliminates the need to invest in costly communications equipment, computer hardware, database software and the trained personnel necessary to run those systems
- Take advantage of Hypercom's powerful servers, large modem pool and 24x7 experienced support, as needed, all for a very low per-usage fee.
- Eliminates the need to have expensive equipment sitting ideal by during normal traffic times
- Subscribers immediately experience expanded dial capacity and new product features as they become available, at no additional charge.

## Performance

- Provides the ability to modify and customize terminal configuration from any Internet-enabled computer with Internet Explorer 5.5 or above
- Built-in support for multiple users makes this an ideal solution for help desk environments and distributed sales/support organizations
- Web-based administration provides remote agents with the ability to handle terminal issues anytime, anywhere.
- Its simple, easy-to-use interface makes training new staff a less arduous task
- Designed to seamlessly support both large and small organizations in a manner that will not hinder growth or system stability.

## Security

- Multi-site disaster recovery and clustered web services provide reliability and reassurance that successful program downloads and initializations can be performed with confidence at anytime of the day or night
- Follows industry standard security practices to ensure the best protection for sensitive data
- All communication with iTerm-Master is performed using Secure Socket Layer (SSL) technology over HTTP with RSA Triple DES authentication security.

### World Headquarters:

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### Global Locations:

North America | Latin America | Asia/Pacific Rim | Europe | Middle East | Africa | Australia | Central America